

HOLCIM SOLUTIONS AND  
PRODUCTS US, LLC  
12055 Cutten Road Houston, TX 77066

Warranty#:  
Issued:  
Expiration:

Roofing-Coatings System Limited Warranty  
Sales Rep

Building Name

Owner's Name

Applicator's Name

Building's Current Use

Address

Applicator's Address

Address

Building Address

State

City

Zip Code

Date of Completion

System Application / Products Used:

1st Base Coat

Size of Project (Sq Feet.)

Sealant Type (1)

1st Base Coat Application Rate Gal/Square

Sealant Type (2)

2nd Base Coat Application Rate Gal/Square

Sealant Type (3)

Finish Coating

Primer

1st Finish Coating Application Rate (Gal/Square)

Primer Coat Application Rate (Gal/Square)

2nd Finish Coating Application Rate (Gal/Square)

Subject to the conditions, exclusions and limitation contained herein and for a period of five (5) years after delivery or installation, whichever occurs first, HOLCIM SOLUTIONS AND PRODUCTS US, LLC ("HOLCIM SOLUTIONS AND PRODUCTS US, LLC"), a Tennessee corporation warrants as follows:

- (1) HOLCIM SOLUTIONS AND PRODUCTS US, LLC coatings will be free from any manufacturing defects at the time of installation.
- (2) The coating itself will not deteriorate to the point of failure during the warranty period as a result of ordinary exposure to the elements or any manufacturing defect if installed according to HOLCIM SOLUTIONS AND PRODUCTS US, LLC sample design guideline and maintained according to, but not limited to, the HOLCIM SOLUTIONS AND PRODUCTS US, LLC maintenance procedures provided with this warranty.

If upon inspection by HOLCIM SOLUTIONS AND PRODUCTS US, LLC: (1) the coating shows evidence of manufacturing defects at the time of installation, HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole liability and the Customer's sole remedies are limited to, in HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole discretion, the repair or replacement the defective coatings at the F.O.B. point in the original contract of sale; (2) the coating is deteriorated to the point of failure within the warranty period as a result of ordinary exposure to the elements or any manufacturing defect by HOLCIM

SOLUTIONS AND PRODUCTS US, LLC, HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole liability and Customer's sole remedies are limited to, in HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole discretion, the repair of the coating or credit to be applied towards the purchase of new coatings. Customer's remedies will be prorated and determined solely by HOLCIM SOLUTIONS AND PRODUCTS US, LLC based upon the number of remaining months of the unexpired warranty used. In no event shall HOLCIM SOLUTIONS AND PRODUCTS US, LLC's obligation under this warranty exceed the manufacturer's original coating purchase price prorated by the number of remaining months of the unexpired warranty.

Subject to the conditions, exclusions and limitation contained herein and for a period of ten (10) years after delivery or installation, whichever occurs first, HOLCIM SOLUTIONS AND PRODUCTS US, LLC ("HOLCIM SOLUTIONS AND PRODUCTS US, LLC"), a Tennessee corporation warrants as follows:

- (1) HOLCIM SOLUTIONS AND PRODUCTS US, LLC coatings will be free from any manufacturing defects at the time of installation.
- (2) The coating itself will not deteriorate to the point of failure during the warranty period as a result of ordinary exposure to the elements or any manufacturing defect if installed according to HOLCIM SOLUTIONS AND PRODUCTS US, LLC sample design guideline and maintained according to, but not limited to, the HOLCIM SOLUTIONS AND PRODUCTS US, LLC maintenance procedures provided with this warranty.

If upon inspection by HOLCIM SOLUTIONS AND PRODUCTS US, LLC: (1) the coating shows evidence of manufacturing defects at the time of installation, HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole liability and the Customer's sole remedies are limited to, in HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole discretion, the repair or replacement the defective coatings at the F.O.B. point in the original contract of sale; (2) the coating is deteriorated to the point of failure within the warranty period as a result of ordinary exposure to the elements or any manufacturing defect by HOLCIM SOLUTIONS AND PRODUCTS US, LLC, HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole liability and Customer's sole remedies are limited to, in HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole discretion, the repair of the coating or credit to be applied towards the purchase of new coatings. Customer's remedies will be prorated and determined solely by HOLCIM SOLUTIONS AND PRODUCTS US, LLC based upon the number of remaining months of the unexpired warranty used. In no event shall HOLCIM SOLUTIONS AND PRODUCTS US, LLC's obligation under this warranty exceed the manufacturer's original coating purchase price prorated by the number of remaining months of the unexpired warranty.

Subject to the conditions, exclusions and limitation contained herein and for a period of fifteen (15) years after delivery or installation, whichever occurs first, HOLCIM SOLUTIONS AND PRODUCTS US, LLC ("HOLCIM SOLUTIONS AND PRODUCTS US, LLC"), a Tennessee corporation warrants as follows:

- (1) HOLCIM SOLUTIONS AND PRODUCTS US, LLC coatings will be free from any manufacturing defects at the time of installation.
- (2) The coating itself will not deteriorate to the point of failure during the warranty period as a result of ordinary exposure to the elements or any manufacturing defect if installed according to HOLCIM SOLUTIONS AND PRODUCTS US, LLC sample design guideline and maintained according to, but not limited to, the HOLCIM SOLUTIONS AND PRODUCTS US, LLC maintenance procedures provided with this warranty.

If upon inspection by HOLCIM SOLUTIONS AND PRODUCTS US, LLC: (1) the coating shows evidence of manufacturing defects at the time of installation, HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole liability and the Customer's sole remedies are limited to, in HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole discretion, the repair or replacement the defective coatings at the F.O.B. point in the original contract of sale; (2) the coating is deteriorated to the point of failure within the warranty period as a result of ordinary exposure to the elements or any manufacturing defect by HOLCIM SOLUTIONS AND PRODUCTS US, LLC. HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole liability and Customer's sole remedies are limited to, in HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole discretion, the repair of the coating or credit to be applied towards the purchase of new coatings. Customer's remedies will be prorated and determined solely by HOLCIM SOLUTIONS AND PRODUCTS US, LLC based upon the number of remaining months of the unexpired warranty used. In no event shall HOLCIM SOLUTIONS AND PRODUCTS US, LLC's obligation under this warranty exceed the manufacturer's original coating purchase price prorated by the number of remaining months of the unexpired warranty.

Warranty.

HOLCIM SOLUTIONS AND PRODUCTS US, LLC warrants, subject to the conditions included in this Warranty, to the Owner that the sealants and/or coatings described above (the "Products") (i) are free from any manufacturing defect at the time of installation (so long as installation is completed prior to the Product's stated shelf life) and (ii) the Products will not deteriorate to the point of failure prior to the Expiration Date listed above as a result of ordinary exposure to the elements or any manufacturing defect. If HOLCIM SOLUTIONS AND PRODUCTS US, LLC breaches this Warranty, HOLCIM SOLUTIONS AND PRODUCTS US, LLC will, as HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole liability and Owner's exclusive remedy, at

HOLCIM SOLUTIONS AND PRODUCTS US, LLC's option, provide replacement products (of equal or greater value) for any nonconforming Product to any location within the U.S. (shipping prepaid by HOLCIM SOLUTIONS AND PRODUCTS US, LLC), or credit Owner's account for the value of any nonconforming Product. Such remedy is limited to the portion of the Product that is defective or that deteriorated in breach of this Warranty. HOLCIM SOLUTIONS AND PRODUCTS US, LLC will not provide any materials or any product credit until HOLCIM SOLUTIONS AND PRODUCTS US, LLC has completed its inspection and approved any claim. Additionally, HOLCIM SOLUTIONS AND PRODUCTS US, LLC will not provide or reimburse Owner or any other party for any labor expenses or other costs not expressly listed above in any event. Except as set forth above, HOLCIM SOLUTIONS AND PRODUCTS US, LLC makes no warranty or representation of any kind, express or implied (including no warranty of merchantability or fitness for any particular purpose).

#### Maintenance.

The Owner must have and follow a documented maintenance program for the roofing system to which the Products were applied (the "System"). The minimum requirements of such maintenance program are listed on Annex I (Owner Maintenance Requirements). If the Owner does not have a satisfactory maintenance program, or if the Owner does not have contemporaneous documentary evidence that such program was followed, then this Warranty is automatically voided. Any repairs, modifications or additions to the System after the original installation of the Products without prior written approval by HOLCIM SOLUTIONS AND PRODUCTS US, LLC will void this Warranty.

#### Limitations.

The following exclusions and limitations apply: (a) the Building cannot have high internal humidity or be used as freezer buildings for cold storage; (b) this Warranty only applies to use of HOLCIM SOLUTIONS AND PRODUCTS US, LLC products on institutional, commercial, industrial, and high-rise/multi-family residential buildings and is voided if the use of the Building substantially changes after the date of installation; (c) repair or replacement of any deck system, substrate, or other system components used in conjunction with the HOLCIM SOLUTIONS AND PRODUCTS US, LLC materials is not included in HOLCIM SOLUTIONS AND PRODUCTS US, LLC's remedy obligations; (d) this Warranty is not valid unless and until (i) HOLCIM SOLUTIONS AND PRODUCTS US, LLC, the Applicator, and product distributor(s) have been paid in full for all materials, supplies, services, warranty costs and other costs which are included in, or incidental to, the Products, and (ii) HOLCIM SOLUTIONS AND PRODUCTS US, LLC has issued a signed copy of this Warranty; (e) HOLCIM SOLUTIONS AND PRODUCTS US, LLC and its agents shall have the right, but not the obligation, to inspect the System or any other areas it deems necessary on a periodic basis and shall notify the Owner of the existence of any conditions which threaten the integrity of the HOLCIM SOLUTIONS AND PRODUCTS US, LLC materials or waterproofing system, and upon such notification, Owner shall, at its own cost, immediately repair or correct such conditions – Owner's failure to make such repairs or corrections, and/or permit such inspections, shall void this warranty; (f) this Warranty does not extend to costs associated with the removal of any obstructions from the affected area that would hinder or impede repair of the System, or lift equipment necessary to gain access to the System – any such costs shall be the Owner's sole responsibility; (g) this Warranty does not cover

Claim Notification – Owner's Responsibility.

In the event of breach of this Warranty, the Owner must notify the HOLCIM SOLUTIONS AND PRODUCTS US, LLC Warranty Department, 12055 Cutten Road

Houston, TX 77066 in writing within 5 days of discovering such breach. Failure to provide such notice will void this Warranty for such nonconformity. Notice to the Product applicator, distributor or any other party is not notice to HOLCIM SOLUTIONS AND PRODUCTS US, LLC. The notice must include a copy of this warranty and comply with the procedures set forth on Annex II (Warranty Claim Notification). If upon inspection HOLCIM SOLUTIONS AND PRODUCTS US, LLC determines the cause of the alleged breach to be outside the scope of this Warranty, Owner shall reimburse HOLCIM SOLUTIONS AND PRODUCTS US, LLC for the cost of such inspection and all other reasonable costs incurred by HOLCIM SOLUTIONS AND PRODUCTS US, LLC in connection therewith. If HOLCIM SOLUTIONS AND PRODUCTS US, LLC advises the Owner of the any necessary repairs, Owner's failure to complete such the repairs shall void the warranty.

#### Applicator.

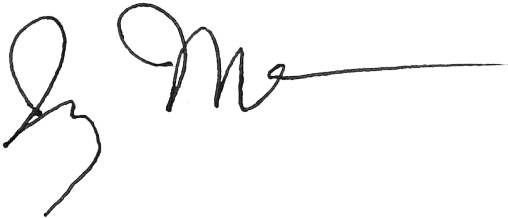
All parties to this Warranty acknowledge that Applicator is an independent contractor and is not an employee, agent, or partner of HOLCIM SOLUTIONS AND PRODUCTS US, LLC. Applicator warrants that the System was installed in accordance with current published Design Guidelines. Applicator warrants that it utilized the best industry practices possible, as defined by applicable waterproofing industry supported guidelines (NRCA-Roofing, SWR- General Waterproofing), in installing the Products, and Applicator shall be responsible for any improper workmanship in the System. If Applicator provides any warranty services at HOLCIM SOLUTIONS AND PRODUCTS US, LLC's direction, Applicator warrants that it will utilize best industry practices and that all prices charged to HOLCIM SOLUTIONS AND PRODUCTS US, LLC are the lowest rates Applicator charges to any customer. Any breach under this Section will void this Warranty.

(i) ponding, (ii) deterioration of the System or Products caused by or related to ponding, or (iii) leaks, defects or deterioration caused by or related to ponding, in each case caused by or related to condensation or evaporation issues; (h) this Warranty does not cover damage to the Products resulting from causes beyond normal wear and tear, including, but not limited to, natural disasters, hail damage, floods, hurricanes, lightning, tornadoes, fire, earthquakes, and/or excessive snow or ice movement; (i) this Warranty does not cover damage to the Products due to excessive movement of the Building's foundation, gutters, damaging traffic of any nature on the substrate, improper installation of the System or failure of any non-HOLCIM SOLUTIONS AND PRODUCTS US, LLC products including, but not limited to, nailers, infiltration or condensation of moisture through the walls, building structure, or surrounding materials or chemical attack on the membrane, including, but not limited to, exposure to grease or oil; (j) this Warranty does not cover appearance due to surface profile, texture, cleanliness or discoloration of the Products caused by environmental conditions, normal weathering or atmospheric conditions; (k) this Warranty is voided if there are or becomes (I) any defects in design, construction, preparation or any other aspect of the substrate, (II) a lack of positive drainage, (III) any ponding water, or (IV) improper installation of the deck and/or accessories in the substrate system, including but not limited to vents, drains, curb units, or other system components, or (V) any other latent defects on the System or surrounding area; (l) this Warranty does not cover any deficiencies, defects, deterioration or leaks that were caused by accident, misuse, neglect, or unauthorized alteration or repair; and (m) this Warranty covers the Products only. No representative of HOLCIM SOLUTIONS AND PRODUCTS US, LLC, employee or agent of HOLCIM SOLUTIONS AND PRODUCTS US, LLC, or any other person, has any authority to assume for HOLCIM SOLUTIONS AND PRODUCTS US, LLC any additional or other liability or responsibility for HOLCIM SOLUTIONS AND PRODUCTS US, LLC unless approved in writing by HOLCIM SOLUTIONS AND PRODUCTS US, LLC's VP/GM.

Miscellaneous.

In no event shall HOLCIM SOLUTIONS AND PRODUCTS US, LLC be liable for any indirect, consequential, exemplary, special, punitive or incidental damages, or damages for lost goodwill, profits, savings or revenues arising in relation to this Warranty, the System, the Products and/or any HOLCIM SOLUTIONS AND PRODUCTS US, LLC products or services. This Warranty is to be construed and interpreted in accordance with the laws of the state in which the Building is located, excepting its conflict of laws provisions and the UN CISG. The parties hereby submit to the jurisdiction of the state and federal courts in the state in which the Building is located. If any provision of this Warranty is deemed unenforceable, the remaining provisions of this Warranty will not be affected, and each provision will remain enforceable to the maximum extent permissible. This Warranty constitutes the entire agreement between HOLCIM SOLUTIONS AND PRODUCTS US, LLC, Applicator and Owner relating to its subject matter and supersedes all prior agreements, representations and understandings regarding such subject matter. This Warranty may only be amended in writing by all parties. This Warranty is confidential and all parties agree not to disclose it to any 3rd party. This Warranty is non-transferrable and runs solely in favor of the Owner. Owner may not assign this Warranty or otherwise transfer its rights without prior written consent of HOLCIM SOLUTIONS AND PRODUCTS US, LLC. Payment by Applicator (including payments made by Applicator on Owner's behalf), and/or payment by Owner, for the Product constitutes Applicator's and Owner's acceptance and agreement to all terms and conditions contained herein. The party that pays HOLCIM SOLUTIONS AND PRODUCTS US, LLC, by making such payment, (a) represents and warrants that it has the proper capacity, right, power and authority to bind both the Applicator and Owner to the terms and conditions contained herein and (b) indemnifies HOLCIM SOLUTIONS AND PRODUCTS US, LLC for all damages, losses and claims arising from such payor's insufficient capacity, right, power and/or authority.

HOLCIM SOLUTIONS AND PRODUCTS US, LLC  
DIVISION CONTROLLER

A handwritten signature in black ink, consisting of a stylized first name and a last name, followed by a horizontal line extending to the right.

## ANNEX I

### Owner Maintenance Requirements

Owner is responsible for properly maintaining the Building, including the System, the Products, the roof and all related and surrounding areas, in accordance with best practices followed by roofing professionals in the Building's geography, as relevant to the specific requirements of the Building and how the Building is used. Owner acknowledges and agrees that inadequate maintenance will void the Warranty. Proper maintenance practices may vary by geography and based on how the Building is used, but all parties agree that the items listed below represent a minimum for what is required for proper maintenance. If other conditions relevant specifically to the Building require additional maintenance protocols, such protocols are also required hereby. Additionally, any additional reasonable requirements provided in writing to Owner by HOLCIM SOLUTIONS AND PRODUCTS US, LLC must also be followed by Owner.

1. Maintenance Program. Owner must have and follow a written maintenance program that covers the roof and the System.
2. Roof Maintenance Log. Owner must develop and accurately maintain a Roof Maintenance Log, which must contemporaneously note all parties, times and purposes for being on the roof. Owner must include in the Roof Maintenance Log all maintenance procedures and alterations which are done to the roof.
3. Semi-Annual Inspections. The roof and the System must be inspected at least twice yearly (in each Spring & Fall) by an independent qualified roofing professional. All inspection dates must be contemporaneously noted in the Roof Maintenance Log, and such notations must include the inspector's credentials and written certification of such inspection, along with all recommendations or findings. Owner must properly act on all such recommendations or findings.
4. Additional Periodic Inspections. The roof and the System must be inspected promptly following any severe storm by an independent qualified roofing professional. All inspection dates must be contemporaneously noted in the Roof Maintenance Log, and such notations must include the inspector's credentials and written certification of such inspection, along with all recommendations or findings. Owner must properly act on all such recommendations or findings.
5. Water; Slope; Drains. Ponding water (defined as standing water on the roof forty-eight (48) hours after it stops raining) must not be allowed on the roof or around the System. Roofs must have slope to drain and all drain areas must remain clean. Owner is responsible for bagging and removing all debris from the roof. Owner must ensure proper water run-off and avoid overloading the roof or System with ponding water.
6. Chemical Exposure. Owner must ensure the roof and the System are not exposed to acids, solvents, greases, oils, fats, chemicals or any other material that will deteriorate a membrane or coatings. Owner must properly maintain all equipment on or near the roof to avoid any such exposure. If the System is subject to contact with any such materials, Owner must notify HOLCIM SOLUTIONS AND PRODUCTS US, LLC immediately. If HOLCIM SOLUTIONS AND PRODUCTS US, LLC gives Owner any repair recommendations, Owner must promptly adhere to all such recommendations, provided, however, that such adherence may not be enough to avoid a voided warranty due to improper Building damage not caused by normal wear and tear. Any damage caused by any such materials is not normal wear and tear and thus not covered by the Warranty.
7. Roof Traffic. If there is to be roof traffic for any reason, especially around mechanical equipment, Owner must install HOLCIM SOLUTIONS AND PRODUCTS US, LLC-approved protective walkways that will preserve the waterproofing membrane of the System.
8. Accessory Maintenance. Owner must properly maintain all counter flashing, metal work, drains, skylights, equipment curbs, gutters and supports and any other rooftop accessories functioning in conjunction with the System.
9. Additional Equipment & Alterations. If any additional equipment is to be installed on the roof (e.g. HVAC units, antennas, etc.), or if additions or alterations to the roof are to be made, contact HOLCIM SOLUTIONS AND PRODUCTS US, LLC before proceeding. Prior written approval by HOLCIM SOLUTIONS AND PRODUCTS US, LLC is required prior to any such installations, additions or alterations. HOLCIM SOLUTIONS AND PRODUCTS US, LLC may require re-inspection after completion, and all re-inspection costs (at HOLCIM SOLUTIONS AND PRODUCTS US, LLC's current re-inspection rates) shall be paid by Owner.
10. Leaks or Product Deterioration. Should a leak or any Product deterioration occur, Owner must promptly: (a) Check for clogged roof drains, loose counter flashings, broken skylights, open grills or vents, broken water pipes and the HVAC units, (b) note and record in the Roof Maintenance Log conditions resulting in leakage (e.g. weather conditions, time of day, and other information that can assist in the inspection and repair of the leak) or such deterioration, (c) try to determine the cause of the leak or deterioration, and (d) if there is a breach covered by the Warranty, contact HOLCIM SOLUTIONS AND PRODUCTS US, LLC in accordance with Annex II (Warranty Claim Notification) within 5 days of the breach first occurring. If upon inspection HOLCIM SOLUTIONS AND PRODUCTS US, LLC determines the cause of the alleged breach to be outside the scope of the Warranty, Owner shall reimburse HOLCIM SOLUTIONS AND PRODUCTS US, LLC for the cost of such inspection and all other reasonable costs incurred by HOLCIM SOLUTIONS AND PRODUCTS US, LLC in connection therewith.



**Name:** \_\_\_\_\_

**Building Address:** \_\_\_\_\_

\_\_\_\_\_

**Warranty Number:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Additional Notes:**

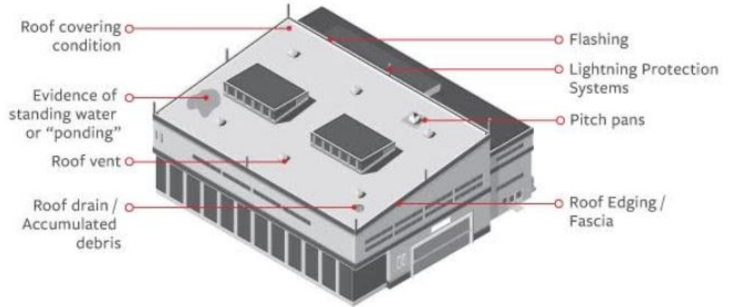
\_\_\_\_\_

\_\_\_\_\_

**Signature:** \_\_\_\_\_

## ROOF MAINTENANCE

Some Elements to Include in an Inspection



ITEM	CHECK FOR SIGNS OF/ INSPECT	NOTES / COMMENTS
Interior roof deck	<input type="checkbox"/> Ceilings <input type="checkbox"/> Deterioration	
Ceilings	<input type="checkbox"/> Leaks	
Interior walls	<input type="checkbox"/> Leaks	
Roof edge	<input type="checkbox"/> Deterioration	
Fascia/coping	<input type="checkbox"/> Deterioration	
Expansion joints	<input type="checkbox"/> Excessive movement <input type="checkbox"/> Leaks <input type="checkbox"/> Deterioration	
HVAC	<input type="checkbox"/> Duct work <input type="checkbox"/> Housings <input type="checkbox"/> Condensate lines <input type="checkbox"/> Plumbing leaks <input type="checkbox"/> Sheet metal cabinets <input type="checkbox"/> Gaskets <input type="checkbox"/> Equipment base/tie-in	
Penetrations	<input type="checkbox"/> Fill all pitch pans <input type="checkbox"/> Inspect pipe boots	
Drainage system	<input type="checkbox"/> Clear gutters <input type="checkbox"/> Clear downspouts <input type="checkbox"/> Clear scuppers <input type="checkbox"/> Clean drains <input type="checkbox"/> Ensure drains are working properly <input type="checkbox"/> Strainers <input type="checkbox"/> Clamping rings <input type="checkbox"/> Make sure roof is sloped properly to drains	
Field of roof	<input type="checkbox"/> Inspect coating and recoat as necessary <input type="checkbox"/> Note any deficiencies or damage and contact <input type="checkbox"/> ITW Polymers sealants NA	
Base flashings	<input type="checkbox"/> Check attachments and repair as necessary <input type="checkbox"/> Check counter flashings <input type="checkbox"/> Inspect for signs of movement	
Metal	<input type="checkbox"/> Check attachments and repair as necessary <input type="checkbox"/> Address any rusted metal <input type="checkbox"/> Re-caulk as necessary	
Other	<input type="checkbox"/> Oil – grease deposits/bird droppings surface contamination <input type="checkbox"/> Soft areas <input type="checkbox"/> Vandalism <input type="checkbox"/> Ponding water <input type="checkbox"/> Etc.	

**ANNEX II**  
**Warranty Claim Notification**

If a breach covered by the Warranty occurs, Owner must, within 5 days of such occurrence, notify HOLCIM SOLUTIONS AND PRODUCTS US, LLC in writing by completing and submitting this form. HOLCIM SOLUTIONS AND PRODUCTS US, LLC may reasonably update its Warranty Claim procedure from time to time upon notice to Owner, and Owner shall comply with all reasonable claim processing requests by HOLCIM SOLUTIONS AND PRODUCTS US, LLC. If upon inspection HOLCIM SOLUTIONS AND PRODUCTS US, LLC determines the cause of the leak, defect, deterioration or defective area to be outside the scope of the Warranty, Owner shall reimburse HOLCIM SOLUTIONS AND PRODUCTS US, LLC for the cost of such inspection and all other reasonable costs incurred by HOLCIM SOLUTIONS AND PRODUCTS US, LLC in connection therewith. If you are making a warranty claim on your Roof or Deck, please fill out all information below as well as sending in a copy of your warranty to: [holcimacs.wcd@holcim.com](mailto:holcimacs.wcd@holcim.com).

Do you have a Warranty?  Yes  No If you have a warranty please attach a copy

1. Building Information

Name \_\_\_\_\_

Address \_\_\_\_\_

2. Building Owner Information

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

e-mail \_\_\_\_\_

3. Contractor Information

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

e-mail \_\_\_\_\_

4. A copy of your warranty (Please attach to e-mail)

5. Total square feet of roof or deck: \_\_\_\_\_ Percentage affected: \_\_\_\_\_

Which areas are affected:  All  Front  Back  Left-Side  Right-Side

6. Description of Problem: \_\_\_\_\_

\_\_\_\_\_

7. Pictures of nonconforming Product (Please attach to e-mail)

8. Copies of the Building Maintenance Program and Roof Maintenance Log Please send your e-mail(s) to:

[holcimacs.wcd@holcim.com](mailto:holcimacs.wcd@holcim.com). HOLCIM SOLUTIONS AND PRODUCTS US, LLC cannot process any warranty claim (and will not be responsible for any resulting damage or costs) until Owner has complied with each of the above steps. Failure to provide any required information may cause significant delays.

Photo Log 1

Photo Log 2

SAMPLE