

If a leak covered by the Warranty occurs, Owner must, within 5 days of such occurrence, notify ITW PSNA in writing by completing and submitting this form. Holcim Solutions and Products US, LLC may reasonably update its Warranty Claim procedure from time to time upon notice to Owner, and Owner shall comply with all reasonable claim processing requests by Holcim. If upon inspection Holcim determines the cause of the leak or defective area to be outside the scope of the Warranty, Owner shall reimburse Holcim for the cost of such inspection and all other reasonable costs incurred by Holcim in connection therewith.

If you are making a warranty claim on your Roof or Deck, please fill out all information below as well as sending in a copy of your warranty to holcimacs.wcd@holcim.com

Do you have a Warranty? [] Yes [] No
If you have a warranty please attach a copy

1. Building Information

Name _____
Address _____

2. Building Owner Information

Name _____
Address _____
Phone _____
e-mail _____

3. Contractor Information

Name _____
Address _____
Phone _____
e-mail _____

4. A copy of your warranty (Please attach to e-mail)

5. Total square feet of roof or deck: _____ Percentage affected: _____
Which areas are affected: [] All [] Front [] Back [] Left-Side [] Right-Side

6. Description of Problem: _____

7. Pictures of leak (Please attach to e-mail)

8. Copies of the Building Maintenance Program and Roof Maintenance Log

Please send your e-mail(s) to: holcimacs.wcd@holcim.com

Holcim Solutions and Products US, LLC cannot process any warranty claim (and will not be responsible for any resulting damage or costs) until Owner has complied with each of the above steps. Failure to provide any required information may cause significant delays.